

THE FUTURE NOW SHOWING



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Welcome

THE NEW WAY TO WATCH

Digital TV is different than anything you have seen before. It isn't cable...it's better! Digital TV offers great channels, many features and many choices. Watch what you want – sports, movies, news, cartoons, dramas, comedies – anything you can imagine is there. Watch when you want – with features like Autotune and digital video recording. Watch how you want – high quality digital video and sound. So sit back, relax and enjoy the future!

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Minerva release 5.7 2015

Entone Remote Control Basics

DEVICE SELECTION	POWER
Press to control	Turn a selected
your TV, STB, or	device on or off
Auxiliary Device	RECORD
PLAYBACK CONTROLS	TV STB AUX
Control playback of	MEDIA
DVD or PVR (DVR)	Press -
DVR & LIVE TV	to go directly to
Press to use the	My Library.
DVR functions, and	MENU
press 🔵 to perform	Display main menu
a search	INFO
OPTIONS	Display information
Change the Aspect	about the current
Ratio, language,	program
and more	
ОК	Move the highlight in
Enter a choice you	menu screens
have selected	EXIT
ВАСК	
Return to the	Exit current menu
previous selection	
VOL +/-	RUTE LAST
Adjust volume	Display the interactive
MUTE Toggle Audio on/off	GHI CHI MO Program guide
	CH UP/DOWN
NUMBER PAD	Change the channel
Use to enter a	NUT CC
channel number,	
password, or PIN	Return to the
TV/INPUT	previous channel
Choose between TV	CLOSED CAPTIONING
connections	Closed Captioning
	on/off controls

Amino Remote Control Basics

TV/INPUT	POWER
Choose between TV	Turn a selected
connections	device on or off
DEVICE SELECTION	SET UP
Press to control your TV,	
STB, or Auxiliary Device	
	Control playback of
Change the Aspect Ratio,	
language, and more	PLAY RECORD
MENU	Begin Recording
Display main menu	
BACK	INFO
Return to the previous	Display information about
selection or or	
DIRECTION BUTTONS	OK
Move the highlight in	Enter a choice you
menu screens	have selected
EXIT	
Exit current menu	+ SHORTCUT BUTTONS
GUIDE	CH
Display the interactive	
program guide	Change the channel
VOL +/-	
Adjust the volume	6
LAST TW	CLOSED CAPTIONING
Return to the previous channel	Closed Captioning on/off controls
channel	•
Toggle audio on/off	
	MEDIA
Use to enter a channel	no Go to My Library
number, password or PIN	
DVR	LIVE TV
Use the DVR functions	

Remote Control Basics

Turn Your Set Top Box or TV On or Off

The device selection buttons tell your remote whether you want to control your set top box or your television.

To turn your TV on or off, press the TV button then the POWER button.

To turn your set top box on or off, press the **STB** button and then the **POWER** button.

If pressing **POWER** turned the wrong device on or off, press the **POWER** button again, press the appropriate device selection button (**TV**, **AUX** or **STB**) and press **POWER** once more.

Note: It is not necessary to turn your set top box off.

Note: Your remote control must have the remote code programmed in before it can send the correct signals for your TV.

Change Channels

The CH▲/▼ button will change channels up or down one at a time.

The Number Pad can be used to directly enter a channel number.

GUIDE will display the Interactive Program Guide so you can find a program you like. If the program is on now, you can tune to the channel showing it. If not, you can set a scheduled event to remind you when it does come on. If your set top box supports recording, you can schedule a recording for the program.

For more information on how to use the Guide, see **Guide**.

For more information on setting Reminders, Autotunes and Recordings, see **Setting a Reminder, Autotune or Recording in Alerts & Recordings**.

Adjust Volume

The VOL+/- button will adjust the volume gradually. The MUTE button will toggle the sound on and off.

System Buttons

There are a number of buttons on your remote that display different features of your service.

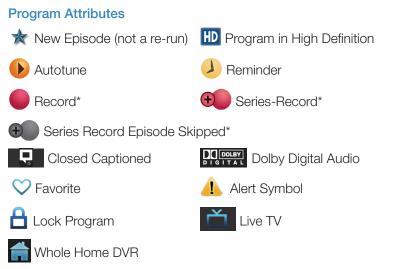
MENU displays the Menubar when in cable [STB] mode, and in [TV] mode you will see your TV's menu. The Menubar provides quick access to every feature supported by your service.

INFO displays the Infobar, a feature that lets you see information on what you're watching, what's coming on next, and what's on other channels.

EXIT causes your set top box to exit whatever screen you are seeing and return you to normal TV viewing. If you ever get lost on a screen, it is always safe to press **EXIT** and then start over.

Color-Codes & Icons

Program listings may display icons based on settings for a particular program.



*Record and Series Record only appear if your set top box supports recording.

Guide

Introducing Guide

Guide is the place to quickly find out what's on now and what's playing later. You can set Reminders or Recordings for upcoming programs in Guide.

Go To Guide

There are two ways to go to Guide.

Your can press **GUIDE** on your remote control. You can also press **MENU**, scroll to the **Guide** icon, and press **OK**.

Getting Around Guide

To navigate Guide...

- Move to a channel by entering the channel with the Number Pad (0-9).
- Use the **Arrow Keys** on the remote to move the highlight through the Guide, channel by channel.
- Press the **Up** or **Down Arrows** to move the highlight to view what programs are currently showing on different channels.
- Press the Left or Right Arrows to move the highlight to view what future programs will be showing up to 13 days into the future.
- Press the Skip button to view future listings in 12-hour increments.
- Press Page Up or Page Down to jump up or down one screen of listings.
- Press **OK** to preview a current highlighted show on the Guide in the upper-left corner of your TV screen. To view the program full screen, press **OK** again.
- Continuing to press the **Guide** key on your remote will switch the **Favorite** list to **All**, **Subscribed**, **SD**, **HD**, **PPV**, and any **Favorites** lists that you create. This causes Guide to only display the channels included on each list. Cycling to **All** will display all available programming.
- Press **EXIT** to leave the Guide.

Favorites List in Guide

A Favorites list allows you to select channels you watch most often, placing them on a list that is quickly accessed in **Guide**. **If you can't see all your channels, you may be limited by the Favorites list you've selected**. **Selecting All will display all available programs. Other Favorites lists will only display the channels you've previously added to that list.** For more details about creating, editing, or naming a Favorites list, see **Favorites**.



Who is eligible for this service?

All new or current residential VolcanoView® customers.

What action do I need to take to get this service?

None! The Cloud DVR service will automatically be added to your account. No additional equipment is needed as the service is supported by your current set-top box (STB).

What does the FREE Cloud DVR service include?

The FREE Cloud DVR service includes 10 hours of storage (per account) with a 90-day recording duration.

What are the features of this service?

You'll have the ability to:

- Record all SD and HD channels within your TV package (local, national and premium)
- Set recordings in advance via the program guide, or press the record button during a program
- Fast forward (through programs and commercials), rewind or pause on the fly
- Watch recordings repeatedly (up to a 90-day duration)
- · Delete recordings to make space for more content
- Access recordings from any STB in your home

Need more storage? Give us a call at 1.209.296.7502

Recordings

Creating recordings and pausing live TV both require a DVR (Digital Video Recorder). In this section, you will learn several other ways to record besides those covered in Alerts & Recordings.

Quick Recording

The fastest and easiest way to begin recording is to use the **RECORD** button on your remote control.

Step 1: Start Recording

While watching a program, press **RECORD**. Recording will begin immediately.

	2.36.5	7:07 pm	MINERVA
		LA Ink New 10:00 pm - 11:00 pm, T	VPG
35 DSC	Survivorman	Stranger In My Shop - business forces her to of only hiring people sh in a new tattoo artist na	Kat's growing go against her policy e knows. She brings
📩 Subscri	bed		
07/16/2009			10:30 pm
36 TLC	LA Ink	🛑 🕸 LA Ink	
37 ANIM	 Yellowstone: Ba 	Animal Cops: Philadelph	nia
38 TRAV	TRAVEL	TRAVEL	•
39 NICK	George Lopez	Family Matters	Family Matters
10 75 /1			

You can also start a quick record in **Guide**.

Highlight a program you want to record using the **Arrow Keys** and press **RECORD**.

If the program is currently on, recording will begin immediately. The program will be recorded until it is scheduled to finish. To manually stop the recording before it is finished, press **STOP**.

Pausing Live TV (PLT)

Recording capability also allows you to pause live TV (PLT). While watching a live program, pressing the **Pause** button will temporarily store what you have watched. You can resume watching by pressing the **Play** button.

Controlling Live TV

While watching a recorded program or live TV, you can use the **Playback Control Buttons** to control video playback.

Press **PAUSE** on your remote control to pause the program. Programs can be paused as long as the current channel is not changed.

Press **PLAY** to resume watching.

Press **REWIND** or **FAST FORWARD** to reverse or advance playback from the current point. Press repeatedly to increase **FAST FORWARD** or **REWIND** speed.

Press **STOP** to exit playback of the program.



The Pause Live TV bar appears whenever you pause, rewind or fast forward live TV.

The center area indicates the amount of program saved. The "I-bar" shows where you are within that range.

The far left box indicates the current playback function.

The far right box indicates the original time you are at within the program.

DVR Playback Controller



Any time you press one of the **Playback Control Buttons** while watching a previously recorded program, the DVR playback controller is displayed.

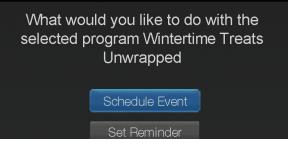
The box to the left indicates the playback function in use.

The bar in the middle gives a visual representation of where you are in the recording.

Schedule Event

With **Schedule Event**, you can select the channel, date, start and stop time, duration, and frequency of a recording. It is helpful when you want to record or watch a portion of a program on a reoccurring basis.

Accessing the Schedule Event Screen



There are two ways to access the screen.

Option 1:

When you select a future program in **Guide** and press **OK**, select the **Schedule Event** option from the pop-up menu.

The **Schedule Event** screen is populated from the channel you were watching and will change when you select a future program in the Guide.

Option 2:

Press **MENU** on your remote control, navigate to **DVR**, then scroll down to **Schedule Event**, and press **OK**.

Configuring the Schedule Event Screen

Sch	edule	Event				
To edit, highlight the item. Press OK and use the arrow keys to change the settings. Press OK again to end the edit.						
			LA Ink			
Ch:	645 TL	.C-HD	For:	01	hrs	00 mins
On:	07	16	At	06	h ()) pm
	Type:	Recordir	ng			
	Freq:	Single				
OK Cancel						

The information (the date, program name, channel, time, and frequency of recording) is listed on the **Schedule Event** screen.

If information is incorrect, highlight it and press **OK**. **Arrow Up** and **Down** on your remote to enter the correct information and press **OK**.



Set Type of Event

Arrow Down and highlight **Type** and press **OK**. The highlight will become left/right arrows.

Arrow Left or Right until you see the event type you want (Recording, Autotune, Reminder), then press OK.



Set Event Frequency

Arrow Down on your remote and highlight **Freq** and press **OK**. The highlight will become left/right arrows.

Arrow Left or Right on your remote until you see the frequency you want (Single, Weekly, M-F, Every Day), then press OK.

Arrow Down on your remote and highlight OK on the Schedule Event screen and press OK on your remote. You will be returned to DVR menu. Press Exit to return to the Guide.

Record By Search

Navigate to the Menubar by pressing the Menu button, highlighting the Search icon, and press OK.

Once the Search topic is found, navigate to the program you want to record. Then highlight it and press **OK**.

Arrow Down to Record Program for a one-time recording and press OK. Or Arrow Down and highlight Record Series to record all episodes of the show.

Introducing Alerts & Recordings

In this section, you will learn about setting or scheduling a recording, recording a series, and editing it. You will view the recordings under the DVR icon.

Setting a Reminder, Autotune or Recording

A Reminder informs you a program is about to come on. An Autotune automatically changes the channel when the program is about to start. A Recording will automatically record the program to your set top box. On the **Schedule Event** screen, you can edit the channel number, time, type of timer (**Recording, Reminder**, or **Autotune**), and frequency of the event.

C. State	A DE LOS	7:06 pm	MINERVA
	-15-184	LA Ink	
	a la	New 10:00 pm - 11:00 pm, T Stranger In My Shop -	
35 DSC	Survivorman	business forces her to of only hiring people sh in a new tattoo artist na R	go against her policy le knows. She brings
📩 Subscril	ped		
07/16/2009			10:30 pm
35 DSC	Are We Alone?		
36 TLC	 LA Ink 	🖄 LA Ink	
37 ANIM	 Yellowstone: Ba 	Animal Cops: Philadelph	nia
38 TRAV			•
39 NICK	George Lopez	Family Matters	Family Matters



Step 1: Pick a Program

Pull up the Guide and find the future program you wish to view. Highlight the program listing and press **OK**. A pop-up menu will appear.

Note: The pop-up options may appear different depending if your STB is DVRenabled, or what type of program you selected to record.

Step 2: Set the Reminder, Autotune or Record Highlight Record Program, Set Autotune, or Set Reminder and press OK. You will then be returned to Guide.

		Ϋ́,				
└ Subscribed						
07/16/2009	9:30 pm	10:00 pm				
36 TLC	 LA Ink 	🤌 🖄 LA Ink				
37 ANIM	 Yellowstone: Ba 	Animal Cops: Philadelphi				
38 TRAV	TRAVEL	TRAVEL				
39 NICK	George Lopez	Family Matters				
40 TVL	🔹 ☆ She's Got t	She's Got the Look				

Step 3: Return to Guide

The program listing now shows an icon.





Recording set

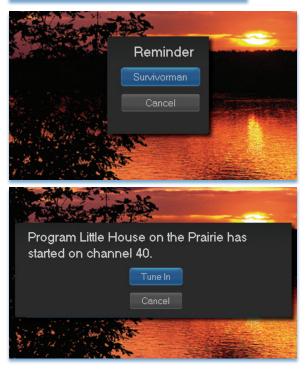
Program Reminder. Press info to view details. Step 4a: Your Reminder A few minutes before your program comes on, a box will appear on your screen telling you that you have a Reminder.

Press **INFO** to display the Reminder.

Highlight the button showing the program name and press **OK** to watch the program. Highlight **Cancel** and press **OK** to ignore the Reminder.

Step 4b: Your Autotune

Just before the program begins, a message will display, giving you the option to tune in or cancel. If nothing is selected, your TV will automatically tune to the new program.



Step 4c: Your Recording

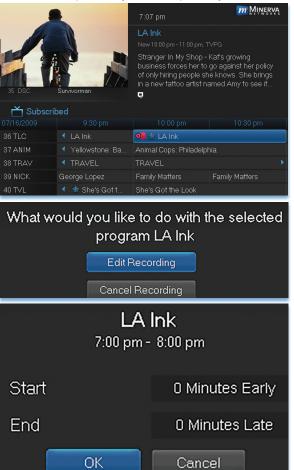
If you set a future recording, your set top box will record it for you once your program begins (see **Recordings** for more details).

To watch your recording, go to DVR - Recordings.

Editing a Recording

Note: Recording is not available if your set top box doesn't support it.

Once you have created a recording, you can adjust when the recording begins or ends. This ensures nothing is missed in case the broadcaster's time doesn't precisely match up with yours.



Step 1: Pick an Upcoming Recording

Locate the program to be recorded. Highlight its listing and press **OK**. You can locate the program by finding it on the Guide or by accessing it through the **To Record** option on the DVR menu.

Step 2: Edit Recording From the options shown for this program, highlight Edit Recording and press OK.

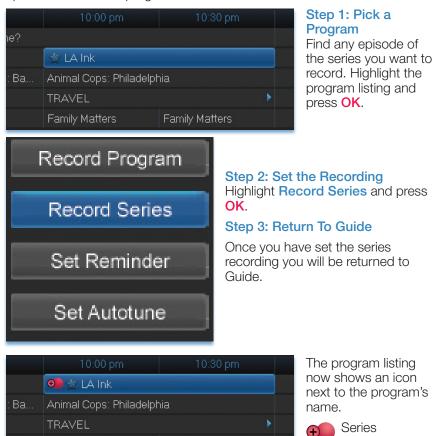
Step 3: Select Start & End Times

Arrow Up or Down to choose Start or End and press OK. Once you see arrows above and below the Start or End box, Arrow Up or Down to adjust the Start or End time.

Setting a Series Recording

Note: Recording is not available if your set top box doesn't support it.

If you choose to record a program that is part of a regular series, you will be offered the option to record the series. This allows you to record every episode of a favorite program.



Family Matters Family Matters

ot t... She's Got the Look

Every upcoming episode of the series will be recorded.

Recording set

Editing a Series Recording

Note: Recording is not available if your set top box doesn't support it.

Once you have created a series recording, you can adjust several recording preferences in the Edit Series Recording menu.

e Maria	2 3 6 5	6:05 pm	M MINERVA
		George Lopez 1:00 am - 1:30 am, TVPG	
645 TLC-HD	LA Ink	George Gets a Pain in George react to Carme marry Jason. Also, mist affecting the whole fan	en's determination to fortune befalls Benny,
📩 All			
07/17/2009			1:30 am
39 NICK	Malcolm in the Middle	💁 George Lopez	💁 George Lopez
40 TVL	Roseanne		Roseanne
41 DISN	Cory in the House	The Replacements	Kim Possible
42 GLXJX	 Galaxie Jeux 		۲
43 HGTV	My First Place	House Hunters	House Hunters

Step 1: Pick a Series Recordina

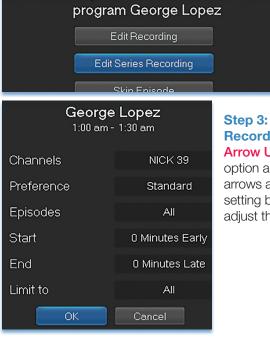
Locate any program in the series to be recorded. Highlight its listing and press **OK**. You can locate the program by finding it on the Guide or by accessing it through the To Record option on the DVR menu.

Step 2: Edit Series Recording

From the options shown for this program, highlight Edit Series Recording and press OK.

Step 3: Adjust Series Recording Options Arrow Up or Down to choose an

option and press **OK**. Once you see arrows above and below the options setting box, Arrow Up or Down to adjust that setting.



What would you like to do with the selected

Channels determines whether the series is recorded when aired on the channel originally set to record, or record the series on whatever channel airs it.

Preference determines whether to record the program when shown in standard definition or only when shown in high definition.

Episodes determines whether to record re-runs and new episodes of the series or only new episodes.

Start and End determines how much time to add at the start and end time of the recording so that none of the program is missed.

Limit To determines how many episodes of the series are saved. If set to anything other than AII, the system will delete the oldest recorded episode of the series once the limit is reached.

Once you have adjusted the series settings, highlight OK and press OK to save your changes.

skip any episode.

Skipping an Episode

Once you have created a series recording, you can manually

Step 1: Pick the Episode

Locate the episode in the series you want to skip. Highlight its listing and press **OK**.

Step 2: Skip the Episode Highlight Skip Episode

Skip Episode

and press **OK**. You will be returned to Guide and the red dots on the episode listing will turn grey to indicate you are skipping that episode. If you decide to record this episode after all, repeat this procedure and choose **Record Episode** from the options shown and press **OK**. The dots will become red again.

Canceling an Autotune, Reminder, Recording, or Series Recording

You can cancel any event you have previously scheduled directly from Guide.

35 DSC	Survivorman	of only hiring people		Step 1: Pick the Program Highlight the program with the event you want to cancel and press OK.
Č Subsc 07/16/2009	ribed 9:30 pm	10:00 pm	10:30 pm	
36 TLC	▲ LA Ink	🥑 쑳 LA Ink	Toto pin	
37 ANIM	 Yellowstone: Ba 	Animal Cops: Philade	elphia	
38 TRAV	TRAVEL	TRAVEL		
39 NICK	George Lopez	Family Matters	Family Matters	
40 T∨L	🔹 索 She's Got t	She's Got the Look		

Step 2: Cancel the What would you like to do with the selected Event program LA Ink Depending on the type of event you Record Program are canceling, your options will be: Record Series Cancel Reminder Cancel Reminder Cancel Autotune Expanded Info Cancel Cancel Recording or

Cancel Series

Highlight the option you wish to cancel and press OK. A Yes or No confirmation screen will appear. Highlight Yes and press OK to confirm.

Step 3: Return to Guide

After you press **OK**, you will return to the Guide.

Favorites

Introducing Favorites

Save time and enjoy the channels you watch the most. Each Favorites list contains just the TV channels you wish to view. You can create multiple Favorites lists and quickly change the Guide to show them.

Go To Favorites

Press MENU and highlight Favorites, then press OK.

A screen will appear with options to choose, edit, create or delete a list, or cancel.

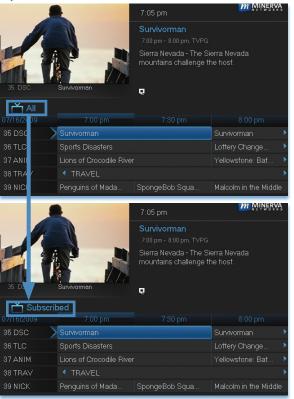
Choosing a Favorites List

There are two ways to choose a Favorites list:

Option 1: Favorites From the Menubar

Follow the steps above in "Go To Favorites," then highlight **Choose** and press **OK**. Then highlight the Favorites list you want and press **OK**.

Option 2: Favorites From Guide



While in Guide, you can cycle through your Favorites lists by pressing GUIDE repeatedly. Each press will activate the next Favorites list and it's channel line-up. Cycling to All will display all available programming.

The name of the active Favorites list is shown below the picture-inpicture area. This causes **Guide** to only display the channels included on that Favorites list.

Pressing GUIDE

once you have cycled through all Favorites lists will exit **Guide**.

Creating or Editing a Favorites List

Step 1: Create or Edit

Follow the steps in "Go To Favorites," highlight **Create** or **Edit**, and press **OK** to bring up the **Favorites** create/edit screen. This screen displays every channel available.

Step 2: Name Your Favorites List

\heartsuit_{F}	avorites								
				А	В	С	D	Е	
Name:	Favorites1			F	G	н			
1	SURW					М		0	
			-	Ρ	Q	R	S		
2	WGN			U	V	w	X		
3	CFMIFM				0.				1
4	KQCA			Ζ	зp	ace	L	el	
6	KVIE6			0		2	3	4	
7	KVIE2			5	6		8	9	
8	KTXL	Update		0		, i			
9	CALCH	Cancel		С	lear.	All	Do	ne	
	~		-			1	-	-	-

The **Name** box is already highlighted. Press **OK** to bring up the on-screen keyboard.

Then, highlight Clear All and press OK to clear the default name. Now you can enter the name for your Favorites list using the on-screen keyboard.

Highlight each letter in the new name and press OK. Once you have entered the name, highlight Done and press OK.

Step 3: Choose Your Favorite Channels

Arrow Up and Down and select the channels to add or remove from your Favorites list and press OK. A channel included in the Favorites list shows a heart icon \heartsuit to the right of the channel name.

To save your Favorites list, Arrow Right and highlight Update and press OK.

To cancel your Favorite list without saving it, highlight the **Cancel** button at the bottom right of your screen and press **OK**.

Delete a Favorites List

Step 1: Select Delete

Follow the steps in "Go To Favorites," then highlight **Delete** and press **OK**.

Step 2: Select the Favorites List to Delete

Highlight the Favorites list you want to delete and press **OK**. A box will appear asking you to confirm that you want to delete the selected Favorites list. Highlight **Yes** to delete or **No** to cancel, and press **OK**.

Notes

Notes







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